

## Assisted Living and Memory Care

HeatherWood is a RCAC-certified community with a warm, inviting feel. We offer private living quarters with ample closet space and kitchenettes. Common dining, living, chapel, and multi-purpose spaces allow residents to gather for social and recreational activities, entertainment, and events. Have a loved one with memory loss? *The Glen at HeatherWood* is a CBRF with staff trained in the care of those with Alzheimer's or other dementias.

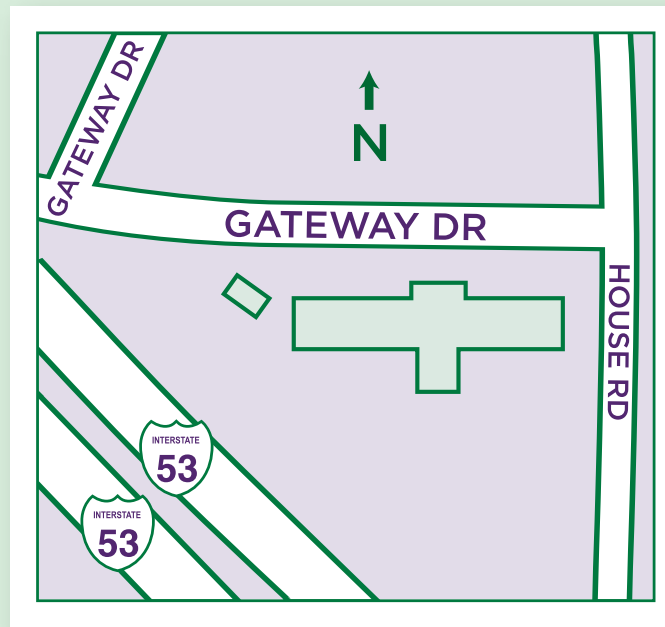
## Memory Care

*The Glen* residents enjoy the same quality apartments as our assisted living residents with the added peace of mind that a secured wing provides. Both indoor and outdoor spaces are designed for a smaller group—minimizing confusion. We embrace a holistic approach for elders with cognitive impairments including validation therapy, aromatherapy, music, exercise, creative arts, and pet therapy in daily and weekly programming. Staff receive training in person-directed approaches—creating an environment of growth and continuous learning for all.

## Family support

Those with memory loss flourish when they feel involved and have the support of family and friends. We believe in preserving that loving relationship. All are invited to join us for educational seminars, training, and support group offerings.

**HeatherWood**  
Assisted Living and Memory Care



4510 Gateway Drive  
Eau Claire, WI 54701  
**Main Line** 715.552.5511  
**Fax** 715.552.1833  
**Web** heatherwoodal.com

 a Compass Senior Living  
community

We are pledged to the letter and spirit of U.S. policy for the achievement of equal housing opportunity throughout the Nation. We encourage and support an affirmative advertising and marketing program in which there are no barriers to obtaining housing because of race, color, religion, sex, handicap, familial status, or national origin.



**HeatherWood**  
Assisted Living and Memory Care



Call  
715-552-5511  
to schedule  
a tour.



*Guided by goodness,  
loyalty, faith, and fun*



## ***Our philosophy***

The HeatherWood family is a warm, loving community as different and special as the unique people who live here. It is a place of vibrancy and life; promoting meaning and joy in the lives of residents, families, and our care team members.

We believe people make all the difference. Treating people well – with respect, trust, care, and good humor – can be quite contagious. As a team, knowing our ‘true north’ enables us to follow the path to do what is right, proper and good.

Our mission is simple. We are guided by goodness, loyalty, faith, and fun. If these values resonate with you, we invite you to join us on this journey.

***Your living is determined not so much by what life brings to you as by the attitude you bring to life; not so much by what happens to you as by the way your mind looks at what happens. – Khalil Gibran***

## **Resident Growth and Wellness plans**

We advocate for a shift from institutional models of care to person-directed values and practices that put the person first. Well-being is the ultimate outcome of a human life. Well-being, as a frame of reference, requires us to focus on the strengths, possibilities, dreams, and goals of each individual.

Our Growth and Wellness Plans use well-being as our frame of reference. The goals are focused on strengths, preferences, and growth. Then, we know how to partner with each resident to

highlight and strengthen the sense of individuality to define assistance needed within the culture of caring.

Growth and Wellness plans are based on seven wellness domains:

- Identity
- Growth
- Autonomy
- Security
- Connectedness
- Meaning
- Joy

**Call Today! 715.552.5511**  
[heatherwoodal.com](http://heatherwoodal.com)



**FACILITY NAME:** HeatherWood Assisted Living and Memory Care

**Address:** 4510 Gateway Drive  
Eau Claire, WI 54701

**Telephone:** (715) 552-5511

**FAX:** (715) 552-1833

**Website:** heatherwoodal.com

**Email:** jhall@heatherwoodal.com

**Directions:** HeatherWood is situated near the Highway 53 and Interstate 94 interchange in southeast Eau Claire. We are conveniently located near all medical centers, Oakwood Mall and around the block from Sam's Club, Walmart and Kohl's.

**Facility Type:** *(check all that apply)*

- CBRF (Community Based Residential Facility)
- RCAC (Residential Care Apartment Complex)
- Adult Family Home
  - Developmentally Disabled
  - Mental Health
  - Other: \_\_\_\_\_
- Memory Care (dementia-specific service)

**Number of Units:** 37

**Unit Types:** *(check all that apply)*

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> private studio    | <input checked="" type="checkbox"/> private 1-bedroom |
| <input checked="" type="checkbox"/> private 2-bedroom | <input type="checkbox"/> semi-private rooms           |
| <input checked="" type="checkbox"/> private bathrooms | <input type="checkbox"/> shared bathrooms             |

**Can residents with an activated Power of Attorney for Healthcare be admitted?**

- Yes       No: Unless resides with POA.

**BASE Rate Ranges From:** \$3,995.00 / month to \$4,795.00 / month

Notes: Level 1: \$400 Level 2: \$800 Level 3: \$1200 Level 4: \$1600

**BASE Rate Includes:** *(check all that apply)*

- Assistance with activities of daily living (i.e. bathing, grooming etc...)  
\_\_\_\_ hour(s) per day or \_\_\_\_ hours(s) per week
- Activity or Life Enrichment Director  
40 hours per week
- Nursing service (i.e. blood draws, ostomy care etc...)
  - RN     LPN    8 hours per week
- Medication assistance
- Housekeeping service
- Laundry service
- Personal wireless page system
- Cable TV service
- Regular activity programming
- Scheduled facility transportation to appointments
- Facility-coordinated transportation to appointments
- Meals plus snacks daily
- Use of onsite laundry facilities
- Call system in room
- Alarmed exit doors
- Telephone service in room
- 24/7 awake staff

**Optional Services for Fee:** *(check all that apply)*

- Laundry service
- Guest meals
- Cable service in room
- Short term respite care
- On-site ancillary medical services
  - Audiologist
  - Optometrist
  - Dental
  - Physician
  - Nurse Practitioner
  - Podiatry
- On-site beauty and barber
- Telephone service in room
- Medication assistance
- Advanced care levels, with a maximum of  
\_\_\_\_ hours per day or 28 hours per week

**Special Assistance Needs:** *(check all that apply)*

- Occasional staff assistance with mobility provided
- Complete staff assistance with mobility provided
- Residents must transfer independently
- Staff may assist with one-person transfers
- Staff two-person transfer assistance provided
- Mechanical lift transfers accepted
- Staff may provide catheter care (empty and change bags)
- Staff may provide ostomy care, (empty and change appliances)
- Special diets accommodated
- Staff may provide oxygen assistance
- Staff may provide updraft or nebulizer assistance

**Special Accommodations:** *(check all that apply)*

- Pets allowed
- On-site library
- On-site resident computer access
- Furnishings provided:
- On-site chapel
- On-site exercise equipment

**Diabetes Management:** *(check all that apply)*

- Assistance with blood sugar checks
- Assistance with sliding scale insulin
- Assistance with scheduled insulin
- Assistance with oral medications

**Community Contracts and/or Service Provisions:** *(check all that apply)*

- Adjacent skilled nursing facility
- IRIS
- Home Care
- FamilyCare
- Other: \_\_\_\_\_
- County Human Service funding
- Long Term Care Insurance
- Hospice
- Other: \_\_\_\_\_
- Other: \_\_\_\_\_

**Description of Specialized Services:**

The HeatherWood family is a warm, loving community as different and special as the unique people who live here. It is a place of vibrancy and life; promoting meaning and joy in the lives of residents, families, and our care team members.

We believe people make all the difference. Treating people well-with respect, trust, care, and good humor-can be quite contagious. As a team, knowing our "true north" enables us to follow the path to do what is right, proper and good.

Our mission is simple. We are guided by goodness, loyalty, faith, and fun. If these values resonate with you, we invite you to join us on this journey.

**Resident Growth and Wellness plans**

We advocate for a shift from institutional models of care to person-directed values and practices that put the person first. Well-being is the ultimate outcome of a human life. Well-being, as a frame of reference, requires us to focus on the strengths, possibilities, dreams, and goals of each individual.

Our Growth and Wellness Plans use well-being as our frame of reference. The goals are focus on strengths, preferences, and growth. Then, we know how to partner with each resident to highlight and strengthen the sense of individuality to define assistance needed within the culture of caring.

Growth and Wellness plans are based on seven wellness domains: Identity, Growth, Autonomy, Security, Connectedness, Meaning and Joy. HeatherWood is a RCAC-certified community with a warm, inviting feel. We offer private living quarters with ample closet space and kitchenettes. Common dining, living, chapel, and multi-purpose spaces allow residents to gather for social and recreational activities, entertainment, and events. Have a loved one with memory loss? The Glen at HeatherWood is a CBRF with staff trained in the care of those with Alzheimer's or other dementia.

**Memory Care**

The Glen residents enjoy the same quality apartments as our assisted living residents with the added peace of mind that a secured wing provides. Both indoor and outdoor spaces are designed for a smaller group-minimizing confusion. We embrace a holistic approach for elders with cognitive impairments including validation therapy, aromatherapy, music, exercise, creative arts, and pet therapy in daily and weekly programming. Staff receive training in person-directed approaches-creating an environment of growth and continuous learning for all.

**Family support**

Those with memory loss flourish when they feel involved and have the support of family and friends. We believe in preserving that loving relationship. All are invited to join us for education seminars, training, and support group offerings.

HeatherWood provides homemade meals with many items from our garden. Caregivers are available 24 hours a day. Studio, 1 and 2 bedroom apartments (RCAC) are equipped with a full refrigerator, microwave (RCAC), and ample cupboard space. Residents receive weekly housekeeping and laundry (done individually), and all utilities are included with individually controlled heat and air. There is a hair salon on site as well as chapel.

Please join us for lunch and take a tour by calling (715) 552.5511.